

Terms and Conditions

IMPORTANT CONTRACT TERMS

Fall 2024/Spring 2025 Academic Year:

The dining plan chosen is for the **entire academic year**. The full value of the requested dining plan will be billed to the student's UVA Financial Services account at the beginning of the fall semester **and again** for spring semester. As the student will be billed each semester, the student will receive a set number of meals and flex dollars each semester. Unused Flex Dollars and unused meals on active plans are forfeited at the end of the academic year (end of dining service on May 9, 2025).

- **The dining contract is one continuous plan for the entire academic year (two semesters). You will be billed once in fall and again in spring. Prices reflected on our website are the dining charges to be billed to you each semester of the contract period.**
- **If you sign up for the meal plan in spring, and did not have a plan in fall, then you will be billed for the spring semester only.**
- **Unused meal swipes from fall do not roll over to spring if a dining plan is reduced to a plan with fewer meals or cancelled.**
- **Unused meal swipes do carry over from fall to spring if, and only if, you remain in the original meal plan contract for spring, or upgrade the number of meals in spring.**
- **Unused Flex Dollars from the fall semester are available for use during spring semester if you continue with any annual meal plan through spring.**
- **All unused Flex Dollars and unused meals are forfeited immediately upon dining plan cancellation.**
- **Cancellation of meal plan will incur pro-rated charges and/or fixed costs if any part of the plan is used after the dining halls open in either semester.**

Changes: Any changes to a dining plan contract must be submitted to the Dining Administrative Office in person, or via the online Plan Change Request Form at [Dining Plan Change Request Form](#) by the deadline. Late downgrade requests or cancellations will not be accepted after the deadline. Students may upgrade at any time to a dining plan with more meals or more Flex Dollars. To voluntarily reduce or cancel a dining plan, you must submit the on-line change form no later than September 4, 2024, for fall semester, and between November 27, 2024 and January 22, 2025, for spring semester. Any orders for plans received after the deadlines (September 4th in fall or after January 22nd in spring) will be allowed a 14-day period to cancel or downgrade. Non-payment does not constitute dining plan cancellation. Change requests sent to any other office (including Financial Services) are not accepted and cannot be honored. An early termination fee of \$50.00 applies to all cancellations except in the case of study abroad, December graduation or official withdrawal from the University.

All funds and plans purchased for use in U.Va. Dining facilities are for the personal use of the owner of the account or plan only and are non-transferable. The Flex Dollar funds and meal plans cannot be used for a gift card or gift certificate. Meals or Flex dollars may not be bought or sold, and meal plan holder must accompany guest when using guest meals. Except as otherwise expressly stated in these terms, all Flex Dollar funds and meal plans are non-refundable and will expire at the earlier of: the last day of enrollment in UVA, the last day of enrollment in the dining plan, or the last day of the spring semester.

Unused portions of the Dining Plans and Flex Dollar funds are non-refundable. Unused *Additional Flex Dollars* voluntarily added to your 2024-2025 account are refundable with written request to dining@virginia.edu any time before May 9, 2025.

Please note: All correspondence concerning dining plans must be sent directly to U.Va. Dining at P.O. Box 400312, Charlottesville, VA 22904-4312, or by e-mail to dining@virginia.edu. Dining plan change requests sent to any other office cannot be honored.