Terms and Conditions

IMPORTANT CONTRACT TERMS

Fall 2020/Spring 2021 Academic Year:
Dining meal plans and Flex dollars are not refundable unless you terminate enrollment from the University. If you terminate your enrollment within the first 5 days of the semester, a full refund will be issued. After that date, any approved refund will be prorated from the date you departed the University and adjusted for ongoing fixed costs. No refunds will be issued after the beginning of the seventh week of the semester. However, any remaining Flex dollar balance will carry forward to the spring semester as long as you continue to have a meal plan of equal value.

The University reserves the right to terminate the Dining meal plan agreement if the University is closed or is experiencing exigent or emergency circumstances, including but not limited to public health emergency needs and pandemics such as COVID-19. In the event the University terminates Dining meal plan agreements because of exigent or emergency circumstances, the above noted refund policy will apply.

The dining plan chosen is for the entire academic year. The full value of the requested dining plan will be billed to the student’s Student Financial Services account at the beginning of the fall semester and at the beginning of the Spring Semester. Unused Flex Dollars from the fall semester are applied to spring semester Flex Dollar balance as long as the dining plan continues in spring. Unused Flex Dollars and unused meals on active plans are forfeited at the end of the academic year, May 8, 2021.

• The dining contract is for one dining plan for one academic year (two semesters), and will be billed once in fall and again in spring.
• Unused meals from fall do not roll over to spring if a dining plan is reduced at any time.
• Unused Flex Dollars and unused meals are forfeited immediately upon dining plan cancellation.
• Cancellation of meal plan in January may result in pro-rated charges if plan is used after the dining halls open in spring.

Changes: Any changes to a dining plan contract must be submitted to the Dining Administrative Office in person, or via the online Plan Change Request Form at Dining Plan Change Request Form by the deadline. Late changes or cancellations will not be accepted under any circumstances. Students may upgrade at any time to a dining plan with more meals or more Flex Dollars. To voluntarily reduce or cancel a dining plan, you must notify the Dining Administrative Office no later than September 16, 2020, for fall semester, and between December 1, 2020 and January 27, 2021, for spring semester. Non-payment does not constitute dining plan cancellation. Change requests sent to any other office (including Financial Services) are not accepted and cannot be honored. An early termination fee of $50.00 applies to all cancellations except in the case of study abroad or December graduation.

All funds and plans purchased for use in U.Va. Dining facilities are for the personal use of the owner of the account or plan only and are non-transferable. The Flex Dollar funds and meal plans cannot be used as a gift card or gift certificate. Meals or Flex dollars may not be bought or sold, and meal plan holder must accompany guest when using guest meals. Except as otherwise expressly stated in these terms, all Flex Dollar funds and meal plans are non-refundable and will expire at the earlier of: the last day of enrollment in UVA, the last day of enrollment in the dining plan, or the last day of the spring semester.

Dining Plans and Flex Dollar funds are non-refundable. Additional Flex Dollars added to your 2020-2021 account are refundable with written request to dining@virginia.edu by May 14th, 2021.

Please note:
All correspondence concerning dining plans must be sent directly to U.Va. Dining at P.O. Box 400312, Charlottesville, VA 22904-4312, or by e-mail to dining@virginia.edu. Dining plan change requests sent to any other office cannot be honored.